



## RANCHO SAN LUCAS GOLF CLUB HEALTH & SANITATION PROGRAM

With the goal of re-opening Rancho San Lucas Golf Club, we will closely monitor government policy changes, government mandates, and public health advancements regarding COVID-19. We will continue to make changes as necessary of our protocols and procedures in order to provide a clean and safe environment for all of our guests at Rancho San Lucas Golf Club. We ask all and each of our members to have patience, and to please cooperate with us.

### 1. RANCHO SAN LUCAS GOLF CLUB DAYS SCHEDULE

- **Days of Operation**
  - Tuesdays thru Sundays.
- **Hours of Operation**
  - 7:24 am to 4:00 pm (Hours are subject to change).
- **Tee Time Schedule**
  - Tee Times will be 12 min apart with the 1st tee time starting at 7:24 am (1st tee time is subject to change).
- **Right to Admission**
  - Rancho San Lucas Golf Club reserves the right to admit anyone into our Club House area and/or Golf Course area.

### 2. MEMBER/GUEST & EMPLOYEE HEALTH

- **Physical Distancing**
  - Golf Club Members and Guests will be advised to practice physical distancing by standing at least six feet away from other groups that are not traveling with them inside and outside of the Club House.
  - Employees will always be advised to practice physical distancing with all golfers as well as other employees.
  - Avoid physical contact as much as possible.
- **Hand Sanitizer**
  - Hand Sanitizer dispensers will be placed in the golf shop, inside the men's and women's bathroom located inside the club house, on the counter at the golf shop, snack bar in the club house, and on the on-course Comfort Stations. We encourage our members and guests to use hand sanitizer as much as possible while at Rancho San Lucas Golf Club.

### 3. EMPLOYEE'S RESPONSIBILITIES

- **Hand Washing**
  - All employees have been instructed to constantly wash their hands and/or use hand sanitizer as much as possible.
- **Personal Protective Equipment**
  - Face masks will be worn by all employees.
  - Cleaning staff must always try to maintain the clubhouse clean and sanitized (bathrooms, chairs, tables, door handles, etc.).
  - If an employee has fever or is not feeling well, he or she will be asked to stay at home to avoid contact with members/guests and other employees.



#### 4. GOLFERS ARRIVAL

- **Golf Club Members and Guests are required to follow all recommendations that will help avoid any contamination**
- **Valet**
  - The Valet Service will be postponed until further notice.
  - Golfers are required to park their own vehicles.
  - Golfers are required to unload and load their golf bags into the already sanitized golf carts that are parked in the Parking Lot area. Golfers will then drive the golf carts into “The Island” (cart staging area) to proceed for check-in at the golf shop.
- **Golf Shop**
  - We encourage golfers to only get a hold of merchandise that will be purchased.
  - We encourage golfers to ask our golf shop staff for assistance if they would like to look at merchandise or golf equipment.
  - We encourage our golfers to use credit or debit cards for payments. We want to avoid cash as much as possible.
  - Clean pens will be placed in the counter for customers to sign any purchases. When finished, please place the pen in the “dirty” section, that way our staff can sanitize them and place them in the clean section again.
- **Food & Beverage**
  - The Welcome Wagon and both on-course Comfort Stations will be available to all guests that have formally checked in the Golf Shop.

#### 5. GOLF COURSE SANITIZING PROTOCOLS

- **Cleaning & Sanitizing**
  - Golf Carts and its components will be sanitized before and after each round this includes: Steering Wheel, Sand Bottles, Club Washer, etc...
  - Club Rentals will be sanitized before and after each round.
  - Employees must sanitize any equipment including clubs, bags, shoes, etc.
  - Workstations, hard surfaces, and frequently touched surfaces must be sanitized.
  - The GPS Screens have been sanitized with special products in order to avoid any damage to the touchscreen. DO NOT USE YOUR PERSONAL ITEMS TO DISINFECT.
- **Physical Distancing Protocol for Golf Club Members and Guests**
  - The Golf Club will try to provide an individual golf cart to individual golfers that are paired up with other parties. The availability of individual golf carts will depend on the number of golfers each day.
  - The foam inserts in the golf hole cups to allow easy removal of the ball.
  - Gimmies (3 feet) are encouraged to avoid contact with the cup.
  - Rakes will be removed from the course.
  - Please follow the 6 feet separation rule with any other person that is not in your group.